

# Contents

Foreword .....	9
MANAGEMENT	
JANUSZ BEREK, Identification of the desired competencies of employees on the example of the airline industry companies in Bielsko-Biała region .....	13
ALEKSANDRA KAWECKA-ENDLER, BEATA MRUGALSKA, Possibilities of innovative shaping of work processes .....	27
LESZEK KOZIOL, BARBARA BUZOWSKA, Management practices and well-being of employees of local government units .....	39
ERGONOMICS	
KATARZYNA JACH, The assessment of workload in case of multiple repetitive tasks performance .....	51
PAWEŁ KRZOS, Eye-tracking in software usability evaluation .....	61
JANUSZ ZĄBEK, The concepts of sustainability and ergonomics in activities based on unnamed contracts .....	71
MISCELLANEA	
ZENON MUSZYŃSKI, The development of ergonomics in Poland and in the world. ....	87